

# RESOURCES

---

## ISO Security Department

From desk or conference  
room phone . . . . . ext. 2303  
From mobile. . . . . 916.351.2303

## ISO Safety Department

From desk or conference  
room phone . . . . . ext. 5787  
From mobile. . . . . 916.608.5787

## ISO Front Desk Reception

916.351.4400

## Emergencies

You must dial **9-911** to reach an  
emergency dispatcher.



250 Outcropping Way, Folsom, CA 95630  
t: 916.351.4400 | f: 916.608.7010  
[www.caiso.com](http://www.caiso.com)

## SAFETY AND SECURITY INFORMATION

A guide to help ensure our guests have a safe  
and positive experience at the California ISO

California Independent System Operator Corporation



- Always maintain possession of personal belongings while visiting the ISO. If you temporarily leave the premises, take all personal belongings with you.
- Please drive slowly through the parking lots.
- Please park your vehicle in visitor parking or where designated by security.
- Do not enter unauthorized areas.
- Please observe all posted signs, warnings and safety information.
- We are a nonsmoking facility. Please ask your host where designated smoking areas are located.
- Possession and use of alcohol or illegal drugs is prohibited.

## EVACUATIONS

- Evacuation maps are posted throughout the building for your review. Please be aware of your nearest exit at all times.
- In the event emergency building alarms are activated, please evacuate the building immediately using the nearest exit.
- Floor wardens wearing yellow helmets and orange vests will assist personnel and visitors during an evacuation. Please follow the directions of the floor wardens and security.
- When evacuating, do not run and do not attempt to use elevators. Use stairwells to evacuate from upper levels.

In the event of an evacuation, please go to the nearest assembly area as designated by **A B C D** in the map.



## SECURITY

- You will need a government issued photo ID to check in and receive a visitor badge and access card.
- The visitor access card will allow you to badge in at all public wing badge readers.
- Ensure your badge is visible at all times and badge in at all badge readers.
- Lost and found items are kept by security. Check with the front desk in the lobby to inquire about lost property.

### REPORTING EMERGENCIES

- Immediately report suspicious behavior of any kind to security.
- To contact security call **351.2303** or dial **ext. 2303** from an internal phone, use call pads in the stairwells or blue call stations in the parking lot.
- To reach a 911 operator, you must **dial 9-911** from any internal phone.