

# ISO Production Maintenance and Outage Schedule

**Last Updated: April 17<sup>th</sup>, 2024  
11:00 a.m.**

*Note: Italization indicates most recent changes.*

**Tuesday, April 23rd, 2024**

<b>System</b>	<b>Outage Time</b>	<b>Notes</b>
Reporting Services: <ul style="list-style-type: none"> <li>• Credit Management Reports</li> <li>• MasterFile Reports</li> <li>• RIMS (Resource Interconnection Management System) Reports</li> <li>• SIBR (Scheduling Infrastructure Business Rules) Reports</li> <li>• TR (Transmission Register)</li> </ul>	7:00 p.m. to 8:00 p.m.	Will have a temporary outage during this window.
<ul style="list-style-type: none"> <li>• BPM (Business Practice Manual) Change Management System</li> <li>• Developer Portal</li> <li>• ISO Today (mobile application)</li> <li>• Market Participant Portal (MPP)</li> <li>• Reliability Coordinator Portal (RC Portal)</li> <li>• <a href="http://www.caiso.com">www.caiso.com</a> (public website)</li> <li>• <a href="http://www.westerneim.com">www.westerneim.com</a> (public website)</li> </ul>	7:30 p.m. to 8:30 p.m.	Will have a temporary outage during this window.

All times are **Pacific**.

For any issues experienced outside of the maintenance window, please contact the ISO Help Desk at 916-351-2309 or 888-889-0450.

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*FOR MORE INFORMATION*

Customer Service at 916-608-7320